



March 17, 2020

Re: North Fork Rancheria Tribal TANF modified hours of operations.

Dear Clients and Tribal Citizens,

The purpose of this communication is to provide notice to all North Fork Rancheria Tribal TANF clients and participants that our hours of operations will be modified based on the statewide outbreak of COVID-19 pandemic. In order to protect the health and safety of our clients and employees all TANF locations will remain open Monday and Tuesday's from 8:00am to 5:00pm and available by phone or email Wednesday through Friday. This change will take place beginning Wednesday, March 18, 2020 to April 13, 2020 tentatively. The changes should not affect your case but rather the availability of staff to meet with you in person. All staff will have their company cell phones and can be reached Monday through Friday 8:00am to 5:00pm as normal.

Case Managers will be in contact with you by phone or email as much as possible and will include Recertification's or Intake appointments. To make this change a positive one, please take some extra time and verify your MER's are completed and you have all necessary documents available when sending them to the office. In addition, all Supportive Services must have supporting documentation and valid signatures to reduce a delay in processing. Please keep in mind Cash Aid and Supportive Service requests have a turnaround time of 10-business days. All Cash Aid and Supportive Service checks will be mailed from our North Fork location during this time and unfortunately will not be available to pick up in person. We apologize for any inconvenience this may cause and thank you for your patience.

Should you need to contact us directly, our company cell phones are listed by site below.

North Fork TANF location:

Jamie Beihn Program Supervisor (559) 760-4054

Regina Murillo Case Manger (559)760-5205

Clovis TANF location:

Nichole Gonzales Program Supervisor (559)760-7208

Lynna Pich Case Manager (559)760-4649

LaVerne Martinez Case Manager (559)760-2143

Atascadero TANF location

Julie Steenport Case Manager(559)760-5569

Thank you for your additional corporation stay safe and healthy

North Fork Rancheria Tribal TANF